

Appendix A

Quarter 3 2011 Exception Report Summary

The following targets in Part II of the Council's 2010/11 Corporate Plan have been identified as exceptions. Part II exceptions for both Services and Resources committees have been included at the request of both Committee Chairs.

Please note 'exceptions' are defined as those targets not meeting expected performance and targets achieved.

Regeneration, Homes and Communities

<i>Target no./Service</i>	<i>Target Status</i>
3. Regeneration- Review of Regeneration functions	Achieved
2. Planning - Local Development Framework Progression	Will not meet target
1. Marketing – Refresh Marketing Plan	Achieved
3. Marketing – HIC footfall	Slippage possible
3. Housing – Affordable Homes Delivery	Achieved
4. Housing – Empty Dwellings returned to use	Achieved

Environmental Services

<i>Target no./Service</i>	<i>Target Status</i>
8. Quality Bus Partnership objectives	Slippage possible
2. New skate park	Achieved
5. Reduction in waste growth	Slippage possible
6. Re-tender Leisure Facilities Management contract	Achieved
9. Museum attendance	Slippage possible
11. Play activities	Achieved
13. HBC's Sports Strategy Review	Slippage possible

Corporate Resources

<i>Target no./Service</i>	<i>Target Status</i>
3 Finance – Unqualified Audit Opinion	Achieved
6. Finance –Revenues Call Times	Slippage possible
9. Finance – Capital Prog. Development	Slippage possible
10. Finance – Openness/Accountability	Achieved
11. Finance – Enviro Business Park	Will not meet target
1. Legal – Charity Commission	Achieved
3. Legal –Review the Council's Constitution	Achieved
6. Legal- Organised May Election 2010	Achieved
1. POD –Sickness Absence	Slippage possible
3. POD –Staff Survey Actions	Will not meet target
2. Policy – Annual Report	Will not meet target
3. Policy – LSP Town Conference	Will not meet target
4. Policy – Place Survey	Will not meet target

7. Policy- Refreshed Participation strategy

Will not meet target

Full details of 'Target Status' are listed below.

Key:

Target Status	Description
Achieved:	Target has been delivered successfully
On target:	Confident of delivery of the target as worded by the end of the year or earlier if indicated in the target wording.
Slippage possible:	There are concerns about ability to deliver within the year
Will not meet target:	Either due to change in external circumstances beyond our control or for internal reason e.g. resources, re-prioritised etc.